

IVC Goal 3: Improve student access to IVC, including transportation.

IVC Goal 3 Performance Indicator 1: Credit/noncredit annual unduplicated headcount of students taking courses at IVC increases by 15%. Baseline is 1,765, target is 2,030.

*Year 1 2019/20: **1749** Year 2 2020/21: **N/A** Year 3 2021/22: **N/A**

IVC Goal 3 Performance Indicator 2: Credit/noncredit annual full-time equivalent students (FTES) at IVC increases 15%. Baseline is 466; target is 536.

*Year 1 2019/20: **N/A** Year 2 2020/21: **N/A** Year 3 2021/22: **N/A**

3-Year Objective		Progress
Objective IVC 3.1	<i>Improve access to transportation, student services, and technology, as part of the plan for IVC Goal 1 educational use of IVC.</i>	

EPC Notes/Recommendations:

- This current goal and objective language is about access, but access might be wrong term. It isn't an access issue – we can meet needs of students once they are there, but have to get them there first. Also, enhanced virtual services has been used during pandemic and might be a good place moving forward to consider as a way staff-up services at IVC. IVC Goal 3 performance indicator should capture more than just headcount since that marker misses a lot of people using IVC facilities for instructional and non-instructional purposes. Wifi – capacity has been increased at IVC like Kentfield; if tech is considered as part of IVC in next strat plan, it should be more about usability (can people who need it access it) rather than presence of it. Tech focus maybe needs to be more about classroom use / scheduling and if technology in the classroom matches needs of the course.
- IP Goal 3 should be linked here to know how to serve students (waitlists, programs, etc).

**Performance indicators could not be calculated for IVC due to the shift to remote instruction.*